

TERMS AND CONDITIONS FOR RESERVATIONS AND BOOKINGS

This website is provided to you for the purpose of providing information about SleepOver and to assist you in making a booking at one of our motels.

By making a booking, you warrant that you are over the age of 18, that all information given by you to SleepOver is accurate, true and correct and that SleepOver accepts no liability for the accuracy and / or completeness of the information provided, and that SleepOver does not accept liability for any loss or damage which may arise therefrom.

If you are using this site on behalf of any entity you represent, you warrant that you are authorised to accept these Terms on such entity's behalf.

If your entity has existing credit facilities with SleepOver, and such booking is made on these credit terms, the Motel will accept the standard form of guarantee from the entity to secure the booking e.g. voucher, order, company letter from authorised personnel.

RATES, DEPOSITS, PRE-PAYMENTS & CANCELLATION POLICY

Published rates are valid for online bookings only, inclusive of the prescribed value added tax (VAT) and exclusive of tourism levy.

Website rates are nett and non-commissionable

This booking is for pre-arrival bookings and is confirmed only when full payment by credit card is received. This site has an operational payment gateway and any credit card supplied will be charged immediately. "Same day arrival (walk-in)" bookings can be made at the relevant motel where payment can be made by credit card or cash at the relevant rate applicable inclusive of all taxes and levies.

You agree that the transaction constitutes an electronic transaction as defined in the Electronic Communications and Transactions Act 2002 (as amended) and that a binding agreement has been concluded between SleepOver and you in terms of which you authorise SleepOver to deduct from, or to debit, the credit card with the amount owing for services rendered or to be rendered and that your written signature shall not be required for authorisation purposes.

All successful transactions credited to the reservation number will be reflected on the guest's tax invoice on departure.

You accept that no refund can be claimed for cancellation or amendment of a paid booking.

TERMS AND CONDITIONS OF RESIDENCE

Rooms are configured in accordance with the Occupational Health and Safety Act and allocated as per company policy. The room occupancy may not exceed the number of guests booked and each room may not exceed 4 guests. SleepOver reserve the right to allocate and charge for additional rooms on registration due to incorrect bookings made on reservation.

The guest will be required to register on arrival to receive their room key on acceptance of which guests accept the Terms and Conditions of Residence and accepts liability for all damages arising from such related occupancy.

Guests will be required to produce VALID Identification Card/Book or Passport on check-in, of which a copy will be made.

Check in time will be 14h00 and check out time will be 10h00. Earlier check-in and late check out will be subject to room availability and must be arranged directly with the motel concerned.

Smoking is not allowed in rooms or public toilets. Smoking is only allowed in designated areas

Signage detailing rules and information pertaining to a particular SleepOver Motel is deemed to be incorporated into these terms by this reference.

INDEMNIFICATION AND LIABILITY

SleepOver does not warrant the safety of any person on any part of the hotel premises nor does it accept liability for any loss or damage suffered by guests. All motel facilities are used by you and members of your party at your own risk.

You agree to indemnify SleepOver against any claims arising out of your use of this site or the use of any of our facilities.

Cleaning and security services may be provided to the hotel by third party contractors and accordingly guests indemnify the hotel against any loss, damage, death or injury caused by any act of omission of such third-party contractors.

Notwithstanding anything to the contrary in these terms, SleepOver maximum liability:

- a. For any loss or damage to property is limited to R500.00 per claim or series of claims arising from the same event in any one year;
- b. For any injury or death is limited to R2,000,000.00 per claim or series of claims arising from the same event in any one year;

Any rights not expressly granted herein are reserved.

PRIVACY POLICY

This site makes use of "cookie" technology to facilitate bookings and payments. SleepOver will not share any information relating to clients with third parties, or organisations it deems not to be in the business of hotel reservations.

Should you not wish us to use your personal information, please inform us by sending an e-mail to info@sleepovermotels.com.

OWNERSHIP OF THIS SITE AND ITS CONTENTS

You accept that this website and all elements vested therein belong to SleepOver, are protected by intellectual property law and you undertake not to copy any part thereof for any purpose other than as a record of a reservation or booking made.

DISCLOSURES REQUIRED BY SECTION 43 OF THE ELECTRONIC COMMUNICATIONS AND TRANSACTIONS ACT, 25 OF 2002

The required disclosures are displayed as a link from this website and are deemed to form part of these terms and conditions.

FORCE MAJEURE

Delay or failure to comply with or breach of any of these terms and conditions beyond the reasonable control of the party so failing, will not be deemed to be a breach of these terms and conditions nor will it subject either party to any liability to the other.

GENERAL

By using this website and by clicking the "I AGREE" button herein, you agree that these Terms and Conditions for Reservations and the Terms and Conditions of Residence herein are applicable to you and the parties you represent in making use of any services offered by SleepOver, as provided on this Website.

These Terms & Conditions constitute the entire agreement between the parties, shall be governed by South African law and you submit to the jurisdiction of the South African courts in respect thereof.

No indulgence shall be, or be deemed to be, a waiver of any of these terms and no waiver of any breach shall operate as a waiver of any continuing or subsequent breach.

SleepOver reserves the right, in its sole discretion, to refer a dispute to alternative dispute resolutions forums such as mediation or arbitration.

CONTACT INFORMATION

Questions or comments about the Site or Residence Terms may be directed to info@sleepovermotels.com or 010 110 9900